



## Contact Code Enforcement

For Information:

Call: 916-874-6444

E-mail: [saccode@saccounty.net](mailto:saccode@saccounty.net)

Or Visit:

<http://www.code-enforcement.saccounty.net>

## To Report a Concern Regarding a Possible Violation of Local Codes:

Call: 311 or 916-875-4311

Or Visit:

<http://www.311.saccounty.net>

County of Sacramento  
Code Enforcement Division  
9700 Goethe Rd. Ste. A  
Sacramento, CA 95827

Postage



## Rental Housing & Vacant Homes



## Code Enforcement Mission:

To promote and maintain a high quality of life where people live and work.

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## As a Tenant, Should Code Enforcement be Contacted if There is a Maintenance Problem in My Unit?

As a tenant, notify the property owner, landlord, or property manager of all maintenance issues and allow a reasonable amount of time for the repairs to be made. It is the responsibility of the tenant to allow access to the unit for such repairs. If the repairs are not made in a timely fashion, then contacting Code Enforcement may be appropriate.

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## How does Code Enforcement Respond to Housing Complaints?

A Code Enforcement Officer will conduct an inspection within 72 business hours of receiving a complaint for Priority Housing Violations (See examples to the right). For all others, an advisory letter will be mailed to the property owner allowing thirty days for the repairs/corrections to be made. After thirty days, the officer will contact the tenant to verify the repairs were made. If the violations remain, an inspection will be conducted.

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## Examples of Housing Violations

### Priority Violations

- \*Surfacing Sewage
- \*Lack of Required Utilities
- \*Lack of Hot Water
- \*Vacant, open and accessible dwelling (see below)
- \*Lack of Heat
- \*Lack of Water
- \*Collapsing Roof/Ceiling

### Other Violations



- \*Plumbing Leak
- \*Vector Infestation
- \*Electrical Malfunction
- \*Unsanitary Premises
- \*Vacant building with overgrown vegetation
- \*Roof Leak
- \*Broken Windows
- \*Holes in Wall
- \*Rodent Harborage

(CA H&S 17920.3, SCC 16.18.401(N))

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## Should I Contact Code Enforcement about a Vacant House?



A vacant house is not a violation of any County code and cannot be addressed by Code Enforcement.

However, if a home is vacant, open and accessible and is also being accessed by unauthorized persons, Code Enforcement can respond and ensure that the property is secured. Contact the Sheriff's Department if you see such illegal activity.

It is also a violation if the landscaping of a vacant building is not being maintained and the grass/weeds exceed 12 inches.

(SCC 16.18.401(X) & (Y), 16.23.010)

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## Code Enforcement's Goal

Code Enforcement's goal is to prevent the physical and aesthetic deterioration of our community. By enforcing the County codes, we can help you clean up your neighborhoods and maintain a healthy and safe environment.

Together, we can help reduce crime and poverty, protect the health and well-being of our residents, and help maintain property values. When you purchased your home, business, or property, you made an investment in not only in the property itself, but you also invested in the community.

As a property owner, you can positively impact your property and community by adhering to the County codes, keeping your property tidy, and reporting those who do not; thus, preserving and enhancing your community for future generations.

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## How You Can Help?

- **Keep automobile repair limited to minor repair.**
- **Keep both developed and undeveloped property free of trash, debris, and excessive foliage.**
- **Fence or board properties that might attract trespassers or vandals.**
- **Keep grounds and structures clean and tidy.**
- **Park in designated parking.**
- **Learn and adhere to local zoning and code regulations.**
- **Do not tolerate illicit activity.**
- **Cooperate in good faith should you receive a complaint.**
- **Report violations and nuisances.**

**This is Your Community! Let's work together to keep it clean and safe!**

**Report Your Concerns: Call 311**

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